ISSUE 28 FALL 2021

## THE SUMMIT

MountainWest Chapter

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### **Presidents Message**

WRITTEN BY KATIE HARWOOD, CRCE-I
UTAH MOUNTAIN WEST PRESIDENT

WOW! The leaves have changed and we are briskly heading towards winter!

Where does the time go!

As the year comes to an end, we are ready to announce our board appointments. Since the board positions did not have more than one candidate willing to serve, we are able to forego the voting process. Our 2022 – 2023 board is

Katie Harwood - President

Miguel Garay-Carson, Vice- President

Adrienne Christiansen - Secretary

Sia Lelea – Treasurer

Shauna Wardrop - Chairman of the Board

Amanda Kelly – Board member (term 2021-2022)

Tapu Fonoti – Board member (term 2021-2022)

Margaret Zdunich Board Member

Liz Williams Board Member

A warm thank you to outgoing board members – Sam El-Fajri, Amber Rector, and Amelia Malan

The board continues to plan events through the end of this year. We have moved an Education packed event to November 18, 2021- Payers Gone Wild and we will have a joint meeting hosted with HFMA Women in Leadership on December 10,

2021- There will be registration information posted on our website -

http://aahammtnwest.org/. Please plan on joining us.

The AAHAM National ANI was a success! Over 300 attendees joined the virtual conference between October 5 through 7. We have shared several education topics on this issue for those who may not have been able to join.

The National Board meeting was held on October 5th, I have shared the National Office report for 2021 in this issue for your review.

As always, thank you for your continued support! If you have specific topics that you would like our education committee to focus on, please feel free to submit them directly to me.

Regards,

Katie Harwood, CHAM CRCE
AAHAM Utah Mountain West President
801-581-2149

Email- Katie.harwood@hsc.utah.edu

# NATIONAL OFFICE REPORT October 2021 Highlights:

- 768 online certification exams managed
  - 4,400 re-certifications processed
- Implemented digital study guides on April 1, 2021 (sold 57 so far)
- 464 study manuals processed and sold (including 57 digital sales)
  - 2,805 webinar quizzes submitted by 477 people
  - · Continued monthly targeted certification email campaign
- Promoted and managed 14 webinars with over 1250 registrations
  - Sent 200+ e-blasts
- Posted over 700 social media posts (Instagram, Mighty Networks, Facebook, LinkedIn)
  - Telemarketing to lapsed members
- Over 120 members returned after letting their membership's lapse in 2020

#### Membership:

Total 2021 members as of September 30, 2021: 3,606 (3,395 at the same time in 2020, up 211)

Total 2021 renewed members:

2,811 as of September 30, 2021 (2,419 at the same time last year, up 392)
Total 2021 new members: 795 as of September 30, 2021 (976 at the same time last year, down 181)

#### **Student members:**

Total 2021 student members: 867 as of September 30, 2021 (811 at the same time last year, up 56) Total 2021 renewed student members: 591 as of September 30, 2021 (365 at the same time last year, up 226)

Total 2021 new student members: 276 as of September 30, 2021 (335 at the same time last year, down 59)

#### **Certification**:

**CRCE - 357** 

CRCP - 455

**CRIP - 79** 

CRCS - 3,187

**CCT - 113** 

#### **Executive CRCE**

We have 357 CRCE certified members as of September 30, 2021. We have 455 CRCP certified members as of September 30, 2021.

**CRIP** 

We have 79 CRIP-certified members as of September 30, 2021.

**Specialist CRCS** 

We have 3,187 CRCS certified individuals as of September 30, 2021, 1,079 are members.

**CCT** 

We have 113 CCT certified individuals as of September 30, 2021, 81 are members. 2021 ANI (Baltimore) ANI

STAT negotiated the 2022 ANI contract with Hilton Baltimore. Dates are October 12-14, 2022 and the room rate is \$239.00.

#### **Finance**

Maintained bi-weekly vendor payment cycle, quarterly chapter certification and membership reimbursements, monthly financial reports, and bank reconciliations. Provided input and supporting documentation in conjunction with the 2020 review.

#### **Future Meetings**

2022 Winter Board Meeting - TBD 2022 ANI (in-person) - October 12-14, 2022, Hilton Baltimore

Respectfully submitted, Sharon Galler, CMP Executive Director



November 15-19, 2021

December 13-17, 2021

APPLICATIONS TO TAKE AN EXAM ARE DUE IN TO THE AAHAM OFFICE 30 DAYS PRIOR TO TESTING PERIOD.

#### **SIGN UP NOW!**

- CRCE-Certified

  Revenue Cycel Executive
- CRCP-Certified

  Revenue Cycle Professional
- CRCS-Certified
  Revenue Cycle Specialist



## 2021 BOARD MENBERS

AAHAM Mountain West



President

**Amber Rector** 

Vice President

**Shauna Wardrop** 

Director

**Amelia Malan** 

Treasurer

**Adrienne Christiansen** 

Secretary

**Board Members** 

**Amanda Kelly** 

Sam El Fajri

**Margaret Zdunich** 

**Tapu Fonoti** 

**Miguel Garay-Carson** 

Teleisia Lelea

Meet the board of 2021 We will be highlighting through the year!



## Katie Harwood

President

#### How long have you been a member?

Since August 2013

#### Why did you join AAHAM?

I enjoy the professional development opportunities that expose me to other organizations and to learn from peers from across the country. I also enjoy participating in committees.

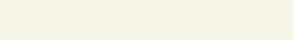
#### Favorite Way to spend a day off?

Boxing, cycling, Zumba, Running (sometimes all in the same day), shopping, playing mindless puzzle games.

#### Favorite Book and Why?

Anne of Green Gables and related series- I like her imagination. I also enjoyed many books written about the same time~ early 1900~ with a female protagonist.





What is one thing that would instantly make your day better?

Cardio High!

#### What is your spirit animal and why?

I honestly have never reflected on this, it would be too limiting.

#### **Favorite Quote?**

Tomorrow is a new day, with no mistakes in it- From Anne of Green Gable.

What is something on your Bucket list?

Travel to Fiji!







Board Member-Membership Chair

# How long have you been a member? 5.5 Years

Why did you join AAHAM?

I wanted to network with other healthcare professionals. Also, I wanted to take advantage of all the educational opportunities and legislative updates that AAHAM offers.

#### **Favorite Vacation Place?**

Anywhere warm and beachy

Favorite Way to spend a day off?

I like to spend my days off just hanging out at home catching up on sleep and my favorite TV shows



#### Favorite book and why?

The Inheritance Cycle (Eragon) series – I like fantasy reading, and the author wrote the first book of the series when he was 15!

What is one thing that would instantly make your day better?

Seeing someone succeed at something or accomplish something.

What is something on your Bucket list?

One day, I want to visit Machu Picchu

What is your spirit animal and why?

Dog. I want to think I'm loyal, always happy, and content with what I have in life.

#### Favorite quote?

"If nothing changes, nothing changes." Courtney C. Stevens





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